

Welcome



DEAR GUESTS,

in connection with the beginning of your stay at Kliczków Castle, we provide some important information regarding the functioning of the facility. We trust that the information provided will be helpful and will allow you to fully enjoy your stay in the heart of the Lower Silesian Forest.



CHECK-IN AND CHECK-OUT

Reception - tel. 701 / 702

Check-in at the hotel is from 16:00 on the day of arrival,
while check-out is until 11:00 on the day of departure.



Wi-Fi Password: 0011000022

• Zamek 1 • Zamek 2



MEALS

Breakfasts are served from 07:00 to 10:30.

Dinners are served from 17:00 to 20:00 on Fridays and Saturdays,
on other days from 17:00 to 19:00, during holidays and vacations from 17:00 to 20:00.

BOLETUS RESTAURANT - (Tel. 711)

Our cuisine combines tradition, the aromas of the surrounding forests and regional products with modern accents.

Open daily from 13:00 to 22:00 (last orders are accepted until 21:00)

RESERVATION

To ensure the comfort of all guests, advance reservations are required at the Boletus restaurant:
tel.: 48 696 418 212, 48 757 340 700 | e-mail: recepca@kliczkow.com.pl

DRESS CODE

Dear Guests, your comfort and convenience are important to us. Shorts, sweatpants and flip-flops are acceptable in public areas. We invite you to the Boletus restaurant and for dinner in full clothing.

MANUFACTURE OF PIZZA, FLATBREAD & PIEROGI - (Tel. 732)

We invite you to Duke's Manor for delicious pizza, flatbreads, pierogi, burgers and soups.

Monday-Closed | Tuesday-Friday 13:00-21:00 | Saturday-Sunday 12:00-21:00
(last orders are accepted until 21:00)



THE FARM'S PANTRY

A wide selection of natural honeys, flavored oils, craft beers and vodkas and gift sets.



CAFE AND CONFECTIONERY

(Tel. 719)

In our confectionery shop you will find a wide selection of artisan desserts and original and seasonal cakes.

Sunday–Thursday 11:00–21:00 | Friday–Saturday 11:00–22:00



SWIMMING POOL

The pool area is open daily for all guests from 8:00 to 20:00 (on Wednesdays from 10:00), and from 20:00 to 21:00 for adults only.

(from 1/07 to 31/08 open to everyone from 8:00 to 21:00)

A bathrobe can be rented for PLN 50. The fee is non-refundable.



THALGO SPA

(Tel. 705)

Thanks to the treatments, you will find not only relaxation, but true peace and quiet.

Here you will meet qualified and experienced staff, modern cosmetic equipment and an extensive offer of care, regenerating, beautifying and rejuvenating treatments for the face and body.

Monday–Thursday 11:00–19:00 | Friday–Saturday 9:00–21:00 | Sunday 9:00–17:00



SOUVENIR SHOP & ART GALLERY

(Tel. 725)

The souvenir shop offers Bolesławiec pottery, handmade jewelry, gift sets, toys and gadgets for children, and many other items. There's also a Tourist Information Point offering inspiration for trips near and far, both on foot, by bike, and by car.

Open daily from 9:00 to 17:00



Zamek Kliczków



TOUR OF KLICKÓW CASTLE

An almost mandatory, and certainly worth planning, part of your stay at Kliczków Castle is a tour of the facility. A tour with an audio guide is a perfect opportunity to leisurely explore the history of Kliczków Castle while following the designated sightseeing route.

TICKETS CAN BE PURCHASED IN THE SOUVENIR SHOP AND RECEPTION.

AUDIO GUIDE TOURS *(in English)*

Monday–Sunday: 10:30 - 17:00

PRICE: 40 PLN / adults | 25 PLN / children 7-17 yo (under 6 yo: free)

ENTRANCE TO THE JENNY TOWER AND THE TREASURY

Monday–Sunday: 9:00 - 17:00

PRICE: 25 PLN / adults | 15 PLN / children 7-17 yo (under 6 yo: free)

GUIDED TOUR OR AUDIO GUIDE TOUR + VISIT TO THE JENNY TOWER AND THE TREASURY

Monday–Sunday: 10:30 - 17:00

PRICE: 60 PLN / adults | 40 PLN / children 7-17 yo (under 6 yo: free)



MEDIEVAL MUSEUM

The museum exhibition shows fascinating elements of the Middle Ages. The exhibition allows you to gain knowledge about the secrets of ancient military art, warfare and martial arts.

Visiting the museum is part of the guided tour of Kliczków Castle.



RECREATION AND FREE TIME

In the facility and in the immediate vicinity you can use walking, running and cycling paths. For children we have prepared a playroom and a playground. We recommend carriage rides and horse riding.

PRINCE'S STABLE - (Tel. 693 022 441) - Open daily 10:00-18:00



MINORS PROTECTION

The hotel facility is obliged to apply standards for the protection of minors, in particular to establish the identity of the minor and his or her relationship with the adult with whom he or she stays in the facility (Act of 13 May 2016 on counteracting the threat of sexual crime and the protection of minors).



CHANGE OF BEDDING AND TOWELS

By using towels for a few days, you reduce the water and chemical consumption to wash them. A simple rule applies:

- towels left on the bathroom floor "Please replace them",
- towels hanging on hangers "Please leave them, I'm using them".

The exchange takes place for stays longer than 3 days or upon prior notification at the hotel reception.



PETS IN THE HOTEL

It is possible to stay at the Castle with a pet (dog, cat). The fee is 80 PLN/1 night. Failure to report the pet's stay before arrival at the hotel will result in a double fee, i.e. 160 PLN/1 night. Pets are not allowed in the Restaurant.



NO SMOKING

The hotel has a total smoking ban. Please be advised that in case of violation of the ban we will be forced to charge you for refreshing the room in the amount of 2000 PLN.



DRINKING WATER

By choosing a reusable carafe and refilling it with filtered water from our dispensers, you support us in reducing single-use plastic. Dispensers are located in the corridors.



IRONING ROOM

A room for guests who want to iron their own clothes. It is located on the first floor, right next to the elevator. It is available 24 hours a day, providing convenience and the ability to quickly refresh clothes at any time during your stay.